Website Link : [https://furniflexrct.netlify.app](https://furniflexrct.netlify.app/)

**Q1 Suggestions for improvements based on usability testing feedback,Write Module & Sub module, Create a mind map for the same.**

### **Suggestions for Improvements Based on Usability Testing Feedback**

#### **1. Navigation & Menu System**

**Module: Navigation & Menu System**

* **Sub-module 1: Clear Hierarchy & Labels**
  + Improve the clarity of labels to ensure users understand where the menu options lead.
  + Reorganize or simplify the menu hierarchy to avoid confusion, especially for complex or lengthy submenus.
* **Sub-module 2: Menu Interactions**
  + Ensure dropdowns or submenus are responsive and open smoothly.
  + Avoid submenus from disappearing too quickly when moving the cursor.
* **Sub-module 3: Accessibility**
  + Add keyboard navigation for the menu (e.g., using tab or arrow keys).
  + Ensure the menu is screen reader-friendly, with proper ARIA (Accessible Rich Internet Applications) attributes.

#### **2. Performance & Speed**

**Module: Performance Optimization**

* **Sub-module 1: Fast Loading**
  + Optimize images, scripts, and CSS to improve page load times.
* **Sub-module 2: Lazy Loading**
  + Implement lazy loading for non-critical content to speed up initial page loads.
* **Sub-module 3: Optimized Interactions**
  + Reduce delays when interacting with interactive elements like dropdowns, modals, or buttons.

#### **3. Mobile Responsiveness**

**Module: Mobile & Device Compatibility**

* **Sub-module 1: Responsive Layout**
  + Ensure the website layout adjusts seamlessly across different devices (smartphones, tablets, etc.).
* **Sub-module 2: Touch-Friendly Interactions**
  + Increase the size of clickable elements (buttons, links, menus) to improve ease of use on touch devices.
* **Sub-module 3: Mobile Navigation**
  + Implement a mobile-friendly version of the navigation menu, such as a hamburger menu or sliding drawer.
* **Sub-module 4: All Menu Not Clear Visible**
  + Implement a mobile-friendly version of the navigation menu.

#### **4. Error Handling & User Feedback**

**Module:** **Error Handling & Feedback**

* **Sub-module 1: Loading Indicators**
  + Use loading spinners or progress bars to indicate when the website is fetching data, especially for pages that take time to load.
* **Sub-module 2: Retry Options**
  + Offer users the ability to retry actions in case of errors.

#### **5. User Interface (UI) Design**

**Module: Visual Design & Layout**

* **Sub-module 1: Consistency in Design**
  + Ensure consistency in fonts, colors, and button styles across the website.
* **Sub-module 2: Visual Hierarchy**
  + Improve the visual hierarchy of the content for better scannability. Use contrasting colors for important buttons and CTAs (Call-to-Actions).
* **Sub-module 3: Feedback on Actions**
  + Provide visual or auditory feedback for important actions (e.g., form submission or button clicks).

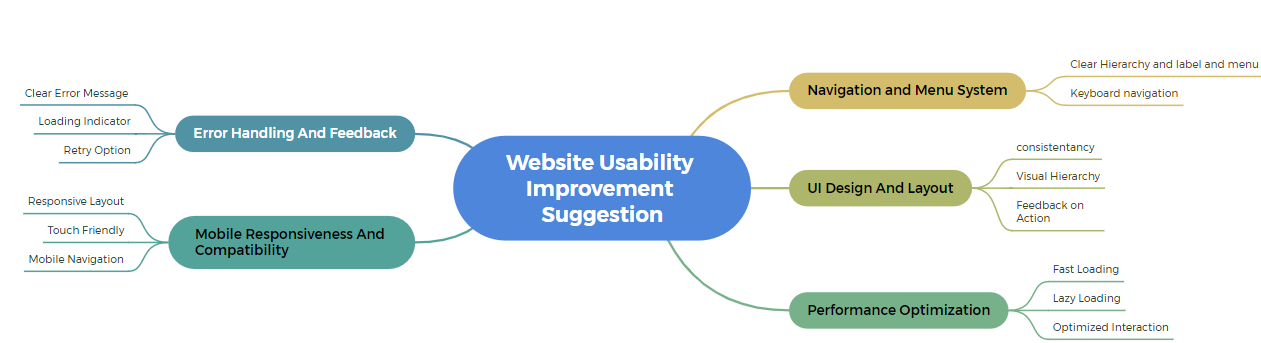
#### **6. Testing and User Support**

**Module: User Testing & Support**

* **Sub-module 1: User Testing**
  + Regular usability testing with a focus on real users to identify friction points.
* **Sub-module 2: Help & Support**
  + Include an easily accessible help section, FAQ, or live chat support for users experiencing issues.
* **Sub-module 3: Tutorials**
  + Provide quick tutorials or tooltips to guide new users through the website's features.

**Mind Map for Website Improvement Suggestions**

I have created the Mind map using **Xmind**

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